

## CLEARLY THE RIGHT CHOICE SINCE 1971

# Veterans with a Veteran Health Identification Card Receive



Get 20% off all eyeglasses and 20% off premium cataract lenses (also known as intraocular lenses) that are not covered by insurance or Medicare. You must present your Veteran Health Identification Card to receive this discount. This discount applies to out-of-pocket expenses only. It cannot be used in conjunction with any insurance or any other promotion or discount. Does not apply to family members.



### **Veterans Choice Program (VCP)**

The Veterans Choice Program is one of several programs through which a Veteran can receive care from a community provider, paid for by the Department of Veterans Affairs (VA). For example, if a Veteran needs an appointment for a specific type of care, and VA cannot provide the care in a timely manner or the nearest VA medical facility is too far away or too difficult to get to, then a Veteran may be eligible for care through the Veterans Choice Program.

To use the Veterans Choice Program, **Veterans must receive prior authorization from VA** to receive care from a provider that is part of VA's VCP network of community providers. The authorization is based on specific eligibility requirements and discussions with the Veteran's VA provider. VA must authorize care that is needed beyond the scope of the first authorization.

#### Eligibility

Veterans may be eligible to receive care through the Veterans Choice Program based on one or more of the following conditions:

- VA can't provide the services the Veteran needs
- VA can't make an appointment for the Veteran at the nearest VA medical facility within 30 days of the clinically indicated date (the date the Veteran and their VA provider agree should be the next date the Veteran is seen for care)—or, if VA can't determine this date—the date the Veteran prefers to be seen next
- Veteran lives more than 40 miles (driving distance) from the nearest VA medical facility with a full-time primary care physician
- Veteran has to travel by air, boat, or ferry to get to the nearest VA medical facility
- Veteran faces an excessive burden in traveling to the nearest VA medical facility (such as geographic challenges, environmental factors, or a health problem that makes it hard for you to travel)

VA will work with the Veteran to determine eligibility based on the above conditions and the Veteran's specific circumstances.

*To schedule a Veterans Choice Program appointment you must call 866-606-8198. Please do not contact your provider directly.* 

#### www.va.gov